

## **GENESYS**

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

Calendar

## Calendar

## **Important**

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The **Calendar** module contains two sub-modules:

- Select Calendar Items to:
  - Add Availability, Days Off, Exceptions, Shifts, Time Off, and Working Hours.
  - Edit agent Exceptions, Preferences, and Time Off.
  - Review rotating patterns.
  - Change the Time Zone to view Calendar Items' times in the selected by user time zone.
- · Select Time Off Limits to set time-off limits.