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Genesys Engage cloud Workforce Management 8.5.1 Guide

CRW: Select Dates Screen

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The **Select Dates** screen in the **Commit/Rollback Wizard** (CRW) contains a calendar.

1. Select the **date** or **dates** for which you want to commit or rollback all schedule items. The calendar works as described in [How to Use the Calendar](#).

Tip

If you are working with a schedule scenario, you cannot select dates that fall outside of the scenario's date range.

2. Click **Finish**.
This returns you to the **Agent-Extended**, **Intra-Day**, or **Weekly** view. If you committed items, these now appear in the schedule.
 - If you want to review or change your entries on the [Select Agents](#) screen, click **Previous**.
 - Or, if you want to close the wizard without saving your selection, click **Cancel**.