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## Genesys Engage cloud Workforce Management 8.5.1 Guide

**ARS: Add Agents** 

## ARS: Add Agents

## **Important**

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

In the Add/Remove Scenario Elements (ARS) Wizard **Add Agents** screen:

1. Select one or more agents from the tree, which includes business units, sites, and agents.

## Tip

The tree shows only those sites that the scenario included when it was created, and by default, all agents matching the activities that were selected on the **Select Activities** screen are selected.

2. Click **Next** to proceed to the next screen.