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Genesys Engage cloud Reporting Guide

Table SDR_SURVEY_STATUS

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Description

Introduced: 8.5.005. Supported in certain Genesys Engage cloud deployments only.
Modified: 8.5.010 (in Microsoft SQL Server, data type for the following columns modified in single-language databases: COMPLETE, RECORDING, OFFER); 8.5.008 (RECORDING column deprecated); 8.5.007 (OFFER column added)

In partitioned databases, this table is not partitioned.

This dimension table enables Session Detail Record (SDR) facts to be described based on survey status--that is, whether a survey was offered, accepted, rejected, recorded, or completed.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
COMPLETE	nvarchar(10)		X		NO_VALUE
RECORDING *Discontinued	nvarchar(10)		X		NO_VALUE

Table SDR_SURVEY_STATUS

Column	Data Type	P	M	F	DV
in release 8.5.008					
OFFER	nvarchar(20)		X		NO_VALUE
CREATE_AUDIT_KEY	numeric(19)		X	X	

ID

The primary key of this table.

COMPLETE

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Based on KVP: survey_sComplete

Indicates whether a survey was completed. (TRUE = completed)

RECORDING

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Discontinued: Release 8.5.008

Based on KVP: survey_sRecording

Deprecated.

OFFER

Introduced: Release 8.5.007

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Indicates whether a survey was offered, and whether the offer was accepted or rejected. Possible values are:

- *none* – survey was not offered
- *accepted* – survey was accepted
- *rejected* – survey was rejected

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_SDR_SURVEY_STATUS	X		Improves access time, based on the CREATE_AUDIT_KEY value.

Index I_SDR_SURVEY_STATUS

Field	Sort	Comment
COMPLETE	Ascending	
RECORDING	Ascending	
OFFER	Ascending	

Subject Areas

No subject area information available.