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Genesys Engage cloud Reporting Guide

Table GPM_MODEL

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Description

Introduced: 8.5.009

Modified: 8.5.010 (in Microsoft SQL Server, data type for the MODEL and MODEL_ID columns modified in single-language databases)

In partitioned databases, this table is not partitioned.

This table allows Predictive Routing facts to be described based on characteristics of the model used to match interactions with routing targets. The model is the variant of the predictor used to calculate agent scores for the interaction.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file.](#)

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
MODEL	nvarchar(255)		X		unknown
MODEL_ID	nvarchar(32)		X		unknown
CREATE_AUDIT_KEY	numeric(19)		X	X	

Table GPM_MODEL

ID

The primary key of this table. This ID is referenced from other tables as GPM_MODEL_KEY.

MODEL

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Based on KVP: gpmModel

The name of the model in the Journey Optimization Platform (JOP).

MODEL_ID

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Based on KVP: gpmModelId

The UUID of the model.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

Index List

CODE	U	C	Description
I_GPM_MODEL	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_GPM_MODEL

Field	Sort	Comment
MODEL	Ascending	
MODEL_ID	Ascending	

Subject Areas

No subject area information available.