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Genesys Engage cloud Reporting Guide

Table CDR_FACT

12/19/2025

Table CDR_FACT

Description

Introduced: 8.5.013.06

Modified: 8.5.015.19 (PRODUCER_BATCH_ID added); 8.5.015.07 (size of the CALL_ID column increased)

In partitioned databases, this table is partitioned.

Reserved for future use.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
DN	varchar(255)/nvarchar(255)		X		
PARTYUUID	varchar(64)	X	X		
CALLUUID	varchar(64)		X		
CALL_ID	varchar(255)		X		
ROOT_CALLUUID	varchar(64)				

Table CDR_FACT

Column	Data Type	P	M	F	DV
DNIS	varchar(255)/nvarchar(255)				
ANI	varchar(255)/nvarchar(255)				
START_DATE_TIME_KEY	int	X	X	X	
INITIATED_TS	int		X		
ESTABLISHED_TS	int				
RELEASED_TS	int		X		
CDR_DIM1_KEY	int		X		-2
CREATE_AUDIT_KEY	numeric(19)		X	X	
UPDATE_AUDIT_KEY	numeric(19)			X	
PRODUCER_BATCH_ID	numeric(19)				

DN

PARTYUUID

CALLUUID

CALL_ID

Modified: 8.5.015.07 (size of the column increased)

ROOT_CALLUUID

DNIS

ANI

START_DATE_TIME_KEY

INITIATED_TS

ESTABLISHED_TS

RELEASED_TS

CDR_DIM1_KEY

CREATE_AUDIT_KEY

UPDATE_AUDIT_KEY

PRODUCER_BATCH_ID

Introduced: Release 8.5.015.19
Reserved for internal use.

Index List

CODE	U	C	Description
I_CDR_FACT_SDT			Reserved for future use.

Index I_CDR_FACT_SDT

Field	Sort	Comment
START_DATE_TIME_KEY	Ascending	

Subject Areas

No subject area information available.