GENESYS™

Genesys Engage cloud Reporting Guide

Dashboard and wallboard examples

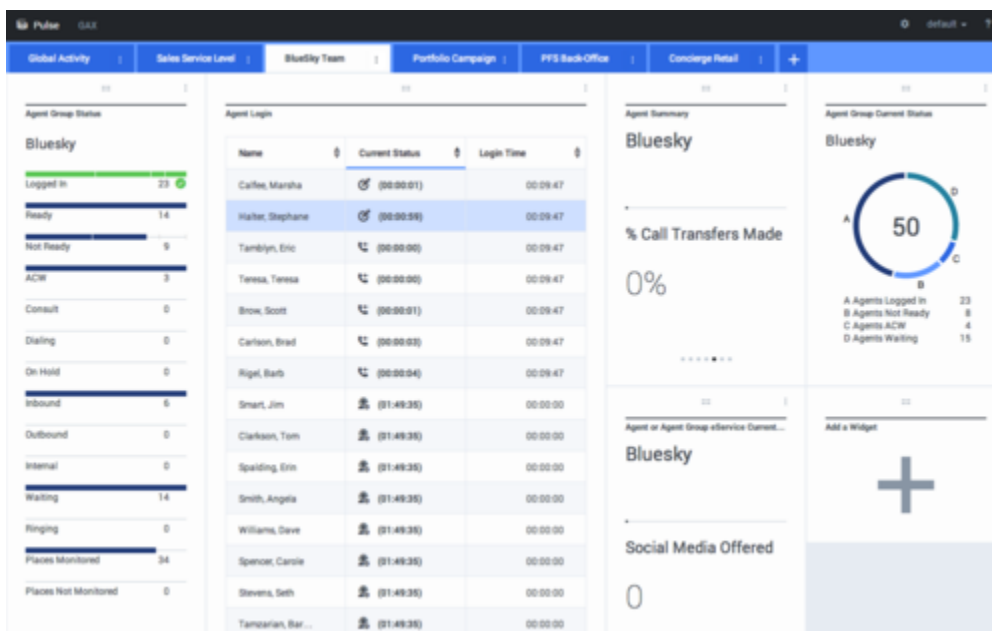5/8/2025

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> ### Important
>
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Reporting in Genesys Engage cloud.
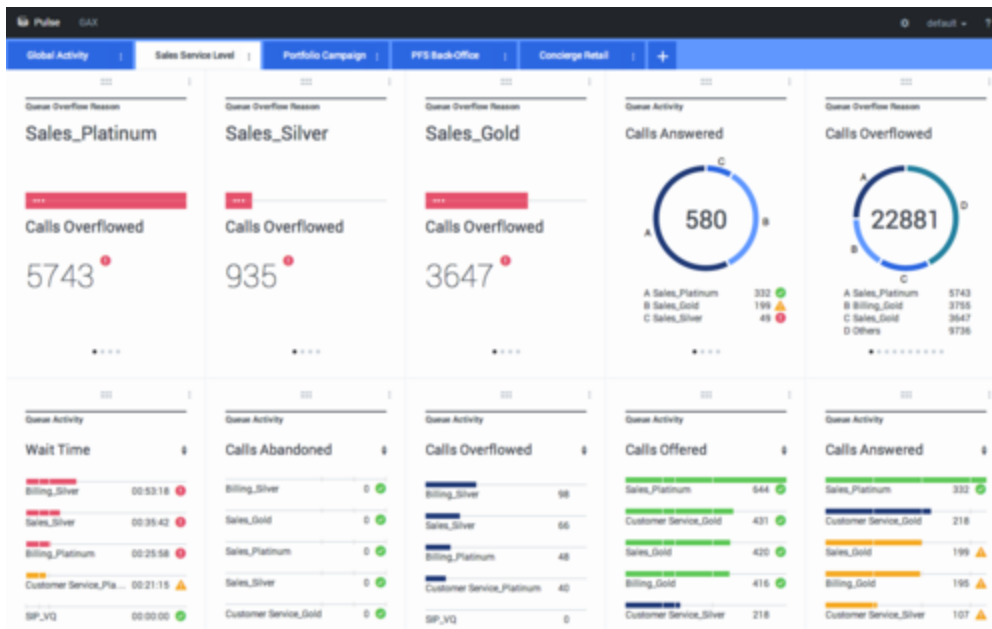
You can use the following examples to help you decide which real-time reports to display on your dashboard or wallboard.
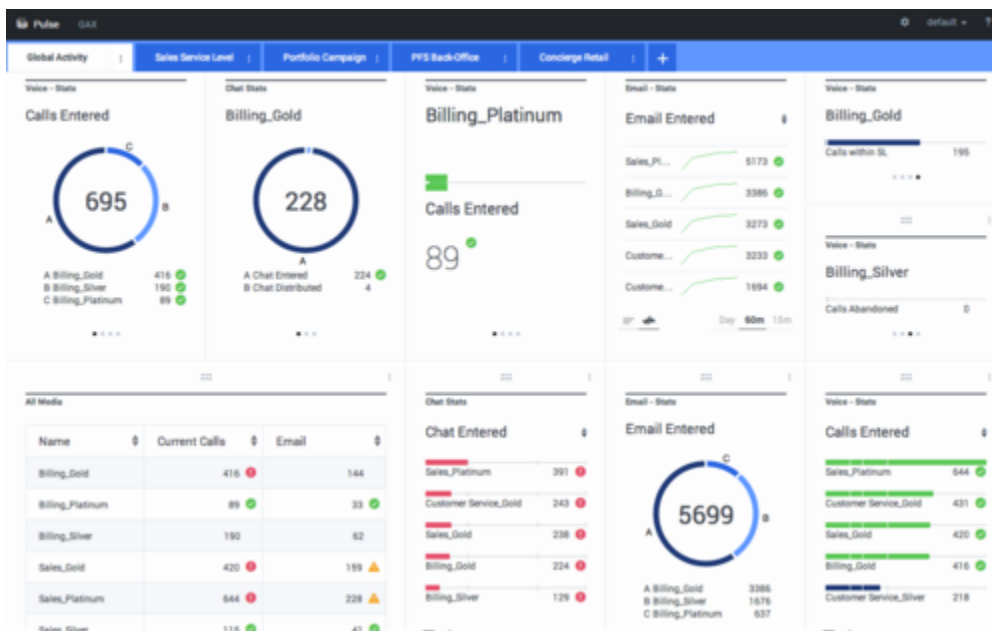
Dashboard examples
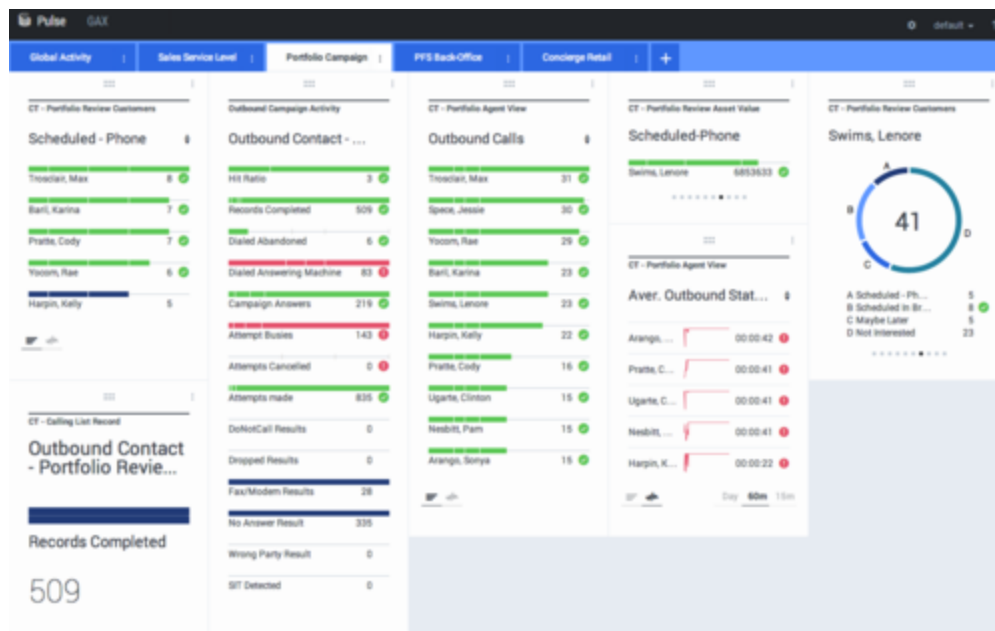
Sales team lead dashboard
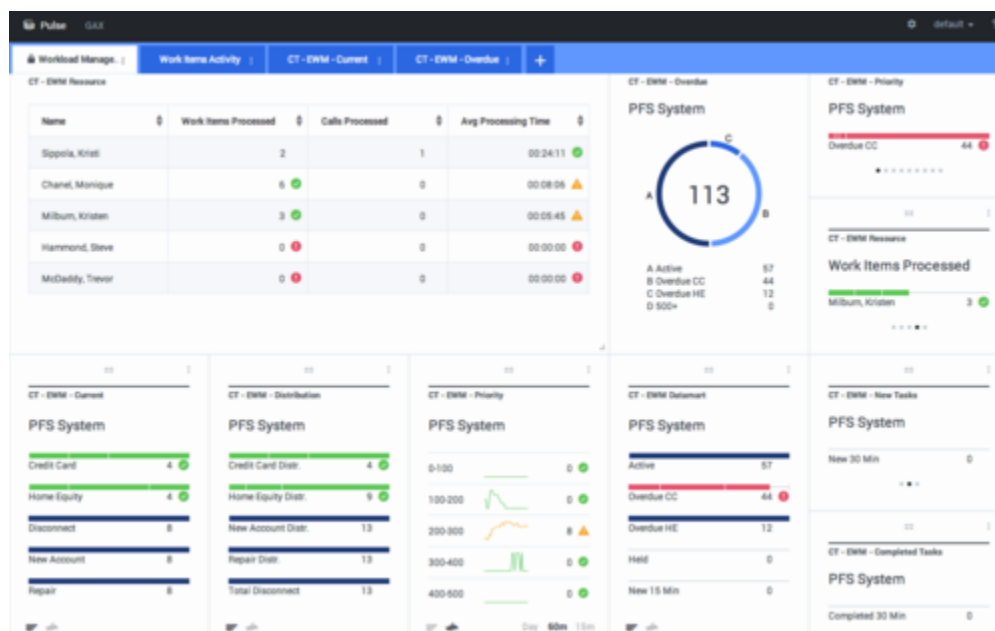
Sales service level dashboard for a supervisor

Multi-channel dashboard for a supervisor

Outbound campaign dashboard for a supervisor

Back-office dashboard for a supervisor

Wallboard example

Sales wallboard