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Genesys Engage cloud Agent's Guide

Trading Windows for Specific Tasks

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Trading Windows for Specific Tasks

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Genesys Engage cloud for Agents](#).

Use the trading windows for:

- [Reviewing your proposals and their responses](#)
- [Reviewing your responses to other agents' proposals](#)
- [Creating trade proposals](#)
- [Adding comments to a trade \(if enabled\)](#)
- [Viewing personal proposals available to you](#)
- [Viewing community proposals that are available](#)
- [Viewing other agents' schedules](#)
- [Viewing other agents' schedule details](#)

For instructions about how to move among the trading windows and using their common features, see the [Trading Windows Road Map](#). For a description of how trading works, see the [Trading Overview](#).