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Genesys Engage cloud Agent's Guide

[Entering Comments](#)

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Entering Comments

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Genesys Engage cloud for Agents](#).

You can make comments when you make a preference or time-off request. Your supervisor might choose to consider these comments when deciding whether to grant or deny preferences and time-off requests.

To enter comments:

1. While creating, or editing a time off request, click **Comment...**
2. Enter your comment.
3. Click **OK** or **Cancel** to close the dialog box without saving the comment.
The dialog box closes.