

GENESYS

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Genesys Engage cloud Agent's Guide

Bidding Scenarios View

Bidding Scenarios View

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Genesys Engage cloud for Agents.

You reached this view by clicking on **Bidding** in the menu bar.

This view displays all scenarios which are available for bidding, and you can open any of those scenarios to view schedules and assign bids. Each row in this view displays one bidding scenario, and these columns present information about each bidding scenario:

Control	Description
Scenario Name	Displays the name of a bidding scenario.
Bidding End Name	Displays the bidding scenario's bidding end date/ time.
Days Remaining	Displays number of remaining days until the scenario closes for bidding.
Scenario Start	Displays number of remaining days until the scenario closes for bidding.
Scenario End	Displays the final date for which the schedule will be effective.

Opening a Bidding Scenario

To examine a bidding scenario, click on its link in the Scenario Name column.

The Bidding Assignment Pane for that scenario opens.