



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Agent's Guide

[Menu Options](#)

Menu Options

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Genesys Engage cloud for Agents](#).

Every WFM Web for Agents window displays the Menu Bar, which contains a set of navigation buttons. Click these buttons to move from window to window: **Schedule**, **Trading**, **Preferences**, **Time Off**, **Bidding**, or **Configuration**.

Important

- You might not see all of these items on your Menu Bar, depending on the options that have been configured for you.
- When WFM Web opens, it displays your schedule for the current week. See [Changing the Date](#) for help on how to display different weeks.

The buttons **About**, **Help** and **Log Out** appear on every window.