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Genesys Engage cloud Administrator's Guide

Exporting

Exporting

The screenshot shows the 'Campaign Preview' interface. At the top, there are navigation links: Campaign Hierarchy (1) | Open Activities (0) | Activity History (0) | Attachments (0) | Opportunities (0) | Campaign Members. Below these, the 'Campaign Detail' section is visible. It includes a header with 'Edit', 'Delete', 'Clone', 'Manage Members', 'Advanced Setup', 'Export to Engage', and 'Invoice TF (ContactBatch)'. The 'Export to Engage' button is circled in red. The main content area displays campaign details in a table-like format. The 'Engage Integration' section at the bottom shows 'Engage List Type' as 'Trickle Feed' and 'Engage Internal ID'.

Campaign Detail	
Campaign Owner	Agent1 Engage [Change]
Campaign Name	Preview [View Hierarchy]
Active	☒
Type	Conference
Status	Planned
Start Date	4/19/2016
End Date	4/12/2017
Expected Revenue	
Budgeted Cost	
Actual Cost	
Expected Response (%)	0.00%
Num Sent	0
Parent Campaign	

Engage Integration	
Engage List Type	Trickle Feed
Engage Internal ID	

Now that you have your Engage SFDC Adapter for Outbound installed and configured, exporting your campaign information is easily done by clicking on the **Export to Engage** button from the campaign details view. Within moments you should have a message appear indicating that your export was successful. To verify that all details have been exported, simply log in to your Outbound account and check for the campaign name under your **Lists** tab.

Scheduling campaign exports

The screenshot shows the Salesforce 'Apex Classes' page. On the left, the 'Setup' menu is visible, with 'Develop' expanded and 'Apex Classes' selected. In the main area, a table lists Apex classes. The 'Schedule Apex' button is circled in the top right of the table. An arrow points from this button to the 'Schedule Apex' configuration window on the right. The window has three numbered sections: 1. Job Name, 2. Apex Class (with a lookup icon), and 3. Schedule Apex Execution. The execution settings show 'Frequency' set to 'Weekly' and 'Recurs every week on' set to 'Thursday'. The 'Start' date is 5/19/2016 and the 'End' date is 6/19/2016. A 'Save' button is at the bottom.

Action	Name	Namespace Prefix	Api Version	Status	Size without Comments	Last Modified By
Edit Del Security	ChangePasswordController		36.0	Active	376	Engage Manager
Edit Del Security	ChangePasswordControllerTest		36.0	Active	480	Engage Manager
Edit Del Security	engageAllApexCodeTest_Test		31.0	Active	4,583	Engage Manager
Edit Del Security	engageContactActivity		31.0	Active	2,890	Engage Manager
Edit Del WSDL Security	engageContactAddToListUsingString		31.0	Active	4,359	Engage Manager
Edit Del WSDL Security	engageCreateContactBatch		31.0	Active	7,373	Engage Manager
Edit Del WSDL Security	engageCreateContactBatchTest					
Edit Del Security	engageGetSessionIDCtrlr					
Edit Del Security	engageJSONProcessResponse					
Edit Del Security	engageMockCallout_Test					
Edit Del Security	engagePostInstall					
Edit Del Security	engageRestConnection					
Edit Del Security	engageScheduledCampaign					
Edit Del Security	engageScheduledCampaignSync					
Edit Del Security	engagePasswordController					

You can use the adapter to schedule an export. Use the **Apex Classes** found under the **Develop** section in the **Setup** menu. Once you click on the **Schedule Apex** button from the menu, another window opens asking you for the following information:

- 1- Job Name:** this is a name you choose for your job
 - 2- Apex Class:** click on the Apex Class Lookup icon and choose **engageScheduledCampaignSync**
 - 3- Schedule Apex Execution:** these settings are up to you
- Once you've completed all the sections, click the **Save** button at the bottom of the page and your export is now scheduled.