

GENESYS

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Performance Management Advisors Deployment Guide

Change a JDBC Data Source Configuration

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Change a JDBC Data Source Configuration

Use the procedures on this page if you must change database connection information for Pulse Advisors.

To change the password for connections described on this page, see Change Encrypted Passwords.

Procedure: Changing Database Connection Parameters for Advisors Platform

Steps

Edit the following properties in the Advisors\apache-tomcat-<version>\conf\
catalina.properties file:
database.username=
database.password=
database.url=
database.driver=

2. Restart the Advisors server.

Procedure: Changing Database Connection Parameters for the Metric Graphing Data Source

Steps

Edit the following properties in the Advisors\apache-tomcat-<version>\conf\
catalina.properties file:
dw.database.username=
dw.database.password=
dw.database.url=

dw.database.driver=

2. Restart the Advisors server.

Changing Database Connection Parameters for CCAdv XML Generator

You can change the database connection information for XML Generator after installation. The XML Generator database connection information is located in the following file:

• conf/XMLGen.properties

See also Modifying the XML Generator Configuration for information about ensuring XML Generator works properly with the metrics database.

Changing Database Connection Parameters for Advisors Genesys Adapter

You can change the database connection information for Advisors Genesys Adapter after installation. The Advisors Genesys Adapter database connection information is located in the following files:

- conf\inf genesys adapter.properties
- conf\inf_genesys_importer.properties