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Performance Management Advisors Deployment Guide

Change Encrypted Passwords

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Change Encrypted Passwords

The passwords provided during installation are encrypted. The Advisors password encryption utility can be used to change passwords after installation.

Procedure:

Steps

1. Open the command prompt window and navigate to the `..\GCTI\Advisors\bin` directory.
2. Run the command `encrypt-password`.
3. When prompted, enter the new password and press Enter.
4. Copy the resulting encrypted password and replace the old password in the configuration file.

Important

You cannot use this utility to change the password that is used to connect to the WA Server with FTP. To change this password, see [Importing Contact Groups into Advisors](#).