

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Frontline Advisor Manager Help

Customizing The Display

Customizing The Display

Important

Access to metrics is controlled by user roles defined by your administrator (role—based access). Only metrics to which you have access are displayed.

The following topics describe options for customizing the display of Frontline Advisor:

- Filtering the Dashboard Display
- · Choosing Metric Columns
- Ordering the Metrics
- Sorting the Views
- Adjusting the Width of Columns
- Resizing the Views
- Searching
- Persistent Settings