

GENESYS

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Contact Center Advisor and Workforce Advisor Help

Displaying the Alerts for a Key Action Report

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You can select one or more alerts, which may cause multiple key action reports to be displayed.

- Select the Key Action Reports-Alerts view. The Key Action Reports table appears above the Alerts table.
- 2. Select the key action report rows in the **Key Action Reports** table. The **Alerts** table displays the alerts for the selected key action reports. The context displays the key action name (that is, the selected value).

See also:

- Displaying the Key Action Reports for an Alert
- · Deleting Key Action Reports