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Frontline Advisor Administration User's Guide

[Additional Resources](#)

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Additional Resources

The Performance Management Advisors 8.1 Contact Center Advisor/Workforce Advisor Administrator User's Guide contains additional information about roles, permissions, and privileges as they apply to Advisors.

Additional sources of information on role-based access are:

- [Genesys 8.1 Security Deployment Guide](#)
- [Framework 8.1 Genesys Administrator Deployment Guide](#)
- [Framework 8.1 Configuration Manager Help](#)
- [Genesys Administrator 8.1 Help](#)