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Performance DNA Agent User Guide

DNA

12/20/2025

DNA

DNA is where key business data, for example, quality monitoring, sales and revenue, customer satisfaction etc., has been used in creating a job role profile and the data is weighted in order of importance to the business.

This allows visibility of where there is a potential training requirement or where performance has exceeded expectation.

There may also be the opportunity for self-learning by assigning learning items to enhance performance based on the results achieved. As a manager you will have visibility of these performance results for your team and be able to assign learning items if required to individual team members.

The **My DNA** page allows users to view their current scores for all assigned **Strands**. The data visualization supports drill-down.

26/06/2017

To

03/07/2017

REFRESH

The data is shown for the selected date range, which defaults to the last week.

The performance data is displayed as a series of partition charts with the user's assigned **Strands** at the top level.



Clicking on the different parts of the **Strands** will zoom to that node and allow deeper structures to be explored. The colours used are taken from the defined **Thresholds**.

The values shown are the raw scores for the current user aggregated over the selected date window.

3 warnings

12 information

Should there be any issues with the data returned these will be shown in expandable summaries above each **Strand**.