

GENESYS

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Performance DNA Administrator Guide

Managing User Permissions

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User permissions – which features, functionality, and areas of the system a user has access to are defined in the **Roles & Widgets** page.

In the following example there are five default Performance DNA Roles and four default Portal roles (Note: if the hierarchy is maintained via the import hierarchy feature, all users with subordinates will automatically be assigned to both the Manager and User Roles). The Portal roles will only appear if you have set up both products and the host name for Performance DNA and Training Manager match.

The number of users and widgets (features and pages accessible to a role) associated to the Role is visible under **User Count** and **Widget Count**.

	Widget Count	User Count
Administrator	16	1
Manager	0	0
Portal Administrator	15	0
Portal Manager	10	0
Portal Trainer	9	0
Portal User	3	0
Reporting Adminis	0	0
Trainer	0	0
User	4	1