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Performance DNA Administrator Guide

General Settings

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General Settings

General settings include the following group of settings:

- [Genesys Settings](#)
- [Proxy Settings](#)
- [Learning Management System Integration Settings](#)
- [Exchange Settings](#)
- [Email Settings](#)
- [WFM Settings](#)
- [Workflow Integration Settings](#)
- [Password Settings](#)
- [Predictive Routing Settings](#)
- [Other Settings](#)