

## **GENESYS**

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## Performance DNA Administrator Guide

Calculated Data Status

## Calculated Data Status

The Calculated Data page includes a status bar under the searching and filtering features. This bar shows how many published Calculated Data are in each state of processing.

The allowed states are:

- · Successfully Processed
- · Awaiting Processing
- Processing, Completed with Errors
- Failed

By default, the processing of Calculated Data occurs automatically every minute (**Note**: there is no option to manually process Calculated Data). This will only occur if there is new KPI data or new Calculated Data have been published since the last time the Base Data were processed. Users will not have a value for Calculated Data until the Base Data has been published and processed.