

# **GENESYS**

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## Workforce Management

**ETL Section** 

## **ETL** Section

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### AdhDaysBack

**Default Value:** DaysBack option value **Valid Values:** Any positive integer **Changes Take Effect:** Next ETL cycle

**Dependencies:** AdhEnable must be set to true

**Introduced:** 8.5.100.10

Specifies a value that overrides the DaysBack option value for the Adherence data.

If not specified, WFM uses the DaysBack option value.

#### AdhEnable

**Default Value:** true **Valid Values:** true, false

Changes Take Effect: Next ETL cycle

**Introduced:** 8.5.100.10

Specifies whether ETL is enabled or disabled for the Adherence data.

## DayChunk

**Default Value:** 7

Valid Values: Any integer between 1 and 31

Changes Take Effect: Immediately

**Dependencies:** Should be less than (DaysBack+ DaysAhead)

Specifies the number of days that will be processed at a time.

The tracked day range is defined by the values set in the DaysBack and DaysAhead parameters and is processed in the specified chunks of data. So, this parameter determines the size of transaction.

Larger transactions require more memory and other resources, but can be processed faster.

#### DaysAhead

**Default Value: 14** 

Valid Values: Any integer between 1 and 365

Changes Take Effect: Immediately

**Dependencies:** None

Specifies the number of days (from current date) in the future to track Fact data.

#### DaysBack

**Default Value: 14** 

Valid Values: Any integer between 0 and 365

**Changes Take Effect:** Immediately

Dependencies: None

Specifies the number of days (from the current date) in the past to track Fact data.

#### **ETLTimeout**

**Default Value: 180** 

Valid Values: Any integer between -2880 and 2880

**Changes Take Effect:** Immediately

**Dependencies:** None **Introduced:** 8.5.200.05

Specifies the timeout interval (in minutes) between each execution of the Extract, Transform, and

Load (ETL) process.

If you set this option to a negative value the first ETL cycle starts immediately after server is started. If you set this option to 0 the ETL process is disabled.

## MaxPurgeChunk

**Default Value: 100000** 

Valid Values: Any positive integer

Changes Take Effect: At the start of the Purge cycle after the next ETL cycle

**Introduced:** 8.5.218.29

Specifies the maximum number of records to be purged in one transaction.

#### PerfDaysAhead

**Default Value:** DaysAhead option value **Valid Values:** Any positive integer **Changes Take Effect:** Next ETL cycle

**Dependencies:** PerfEnable must be set to true

**Introduced:** 8.5.100.10

Specifies a value that overrides the DaysAhead option value for the Performance statistics data.

If not specified, WFM uses the DaysAhead option value.

#### PerfDaysBack

**Default Value:** DaysBack option value **Valid Values:** Any positive integer **Changes Take Effect:** Next ETL cycle

Dependencies: PerfEnable must be set to true

**Introduced:** 8.5.100.10

Specifies a value that overrides the DaysBack option value for the Performance statistics data.

If not specified, WFM uses the DaysBack option value.

#### PerfFnable

**Default Value:** true **Valid Values:** true, false

Changes Take Effect: Next ETL cycle

Introduced: 8.5.100.10

Specifies whether ETL is enabled or disabled for the Performance statistics data.

#### **PurgeDate**

**Default Value:** empty

Valid Values: Any date (In the same format as the host settings. For example, 10/21/2021.)

**Changes Take Effect:** After the next ETL cycle **Dependencies:** Overrides the PurgeDaysBack option

Introduced: 8.5.218.29

Specifies the exact date to purge data that is older than the specified date.

Tip

The PurgeDaysBack option is the main purge option that enables a rolling data purge.

This option is an optional override that can be used in special cases, when required.

#### PurgeDaysBack

**Default Value:** 0

Valid Values: Any positive integer

Changes Take Effect: After the next ETL cycle

**Dependencies:** The PurgeDate option overrides this option.

Introduced: 8.5.218.29

Specifies the number of days from the current date to calculate a cut-back purge date. Data that is older than the calculated purge date is purged after each ETL cycle, up to the maximum number of records specified in the MaxPurgeChunk option.

If this option value is not specified or is set to 0, and the PurgeDate option value is also not specified, WFM does not purge any data.

#### Tip

This option is the main purge option that enables a rolling data purge. The PurgeDate option is an optional override that can be used in special cases, when required.

### SchDaysAhead

**Default Value:** DaysAhead option value. **Valid Values:** Any positive integer **Changes Take Effect:** Next ETL cycle

**Dependencies:** SchEnable must be set to true

**Introduced:** 8.5.100.10

Specifies a value that overrides the DaysAhead option value for the Schedule data.

If not specified, WFM uses the DaysAhead option value.

#### SchDaysBack

**Default Value:** DaysBack option value **Valid Values:** Any positive integer **Changes Take Effect:** Next ETL cycle

**Dependencies:** SchEnable must be set to true

**Introduced:** 8.5.100.10

Specifies a value that overrides the DaysBack option value for the Schedule data.

If not specified, WFM uses the DaysBack option value.

### SchEnable

Default Value: true Valid Values: true, false

Changes Take Effect: Next ETL cycle Introduced: 8.5.100.10

Specifies whether ETL is enabled or disabled for the Schedule data.