

# **GENESYS**

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## Workforce Management

**Client Section** 

### Client Section

CfgServerRequestTimeout

SOAPTimeout

#### CfgServerRequestTimeout

**Default Value: 15** 

Valid Values: Any integer between 1 and 3600

**Changes Take Effect:** Immediately

**Dependencies:** None

Specifies the timeout (in seconds) for synchronization between WFM and Configuration Server.

#### **SOAPTimeout**

**Default Value: 120** 

Valid Values: Any integer between 1 and 3600

Changes Take Effect: Immediately

**Dependencies:** None

Specifies the number of seconds to wait for a response from WFM Server before the connection times out.