GENESYS™

Workforce Management

SMTP Section

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SMTP Section

- AnonymousAccess
- connectiontimeout
- fromAddress
- Host
- Password
- Port
- timeout
- User

AnonymousAccess

Default Value: false
Valid Values: true, false
Changes Take Effect: Immediately
Dependencies: None

Specifies whether or not WFM Daemon sends anonymous emails. If this option value is set to `true` WFM Daemon sends e-mails anonymously. If set to `false` WFM Daemon does not send e-mails anonymously.

connectiontimeout

Default Value: 60 seconds
Valid Values: Any positive integer
Changes Take Effect: Immediately
Dependencies: None
Introduced: 8.5.210.00

Specifies the time interval (in seconds) after which the connection between WFM Daemon and the SMTP server times out.

fromAddress

Default Value: " " (string)
Valid Values: Any valid e-mail address
Changes Take Effect: Immediately
Dependencies: None

Specifies the FROM e-mail address that is presented to users receiving notifications.

Host

Default Value: " " (string)
Valid Values: Any valid host name
Changes Take Effect: Immediately
Dependencies: None

This option is mandatory.

Specifies the host name of machine where the SMTP server is located.

Password

Default Value: " " (string)
Valid Values: Any valid password
Changes Take Effect: Immediately
Dependencies: None

Specifies the password that is used when connecting to the SMTP server. Set this option only if SMTP server requires connection authorization.

Port

Default Value: 25
Valid Values: Any positive integer
Changes Take Effect: Immediately
Dependencies: None

This option is mandatory.

Specifies the SMTP server port number.

timeout

Default Value: 60 seconds
Valid Values: Any positive integer
Changes Take Effect: Immediately
Dependencies: None
Introduced: 8.5.210.00

Specifies the time interval (in seconds) after which communication between WFM Daemon and the SMTP server times out.

User

Default Value: " " (string)
Valid Values: Any valid username

Changes Take Effect: Immediately
Dependencies: None

Specifies the username that is used to connect to the SMTP server. Set this option only if SMTP server requires connection authorization.