

GENESYS

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Skype for Business

Genesys T-Server for Skype for Business

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Options for this component are contained in the following configuration sections:

· conference-services

remote-treatment

connector

TServer

· remote-recording

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: Download a CSV file containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
connector	ringtone-file-path	No default value	Immediately
remote-recording	record-moh	true	Immediately
remote-recording	recording-filename	No default value	For the next recording session
remote-recording	reestablish-recording- tout	5 sec	Immediately
remote-recording	server-application	No default value	Immediately
remote-recording	trunk-group	No default value	Immediately
remote-recording	uri-pattern	No default value	Immediately
remote-treatment	route-point	No default value	Immediately
remote-treatment	server-application	No default value	Immediately
remote-treatment	uri-pattern	No default value	Immediately
TServer	acw-in-idle-force-ready	true	Immediately
TServer	agent-emu-login-on-call	false	Immediately
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
TServer	agent-strict-id	false	Immediately
TServer	allow-pass-through-calls	all	On next call topology change
TServer	auto-logout-ready	false	Immediately
TServer	auto-logout-timeout	0	Immediately
TServer	av-joining-timeout	30	Immediately
TServer	calling-method-dialplan	No default value	For the next call
TServer	cancel-monitor-on- disconnect	true	Immediately
TServer	conn-certificate	No default value	On reconnect to the UCMA Connector
TServer	cpn	No default value	For the next call
TServer	default-availability- range	3000-6000	On a next DN presence update
TServer	default-dn	No default value	Immediately
TServer	default-monitor-mode	mute	Immediately
TServer	default-monitor-scope	call	Immediately
TServer	default-redirection-limit	4	Immediately
TServer	emulated-login-state	ready	Immediately
TServer	enable-call-info	false	Immediately
TServer	escalation-user-data	inherited	On the next initiated media escalation
TServer	graceful-period-tout	14	Immediately
TServer	handle-direct-calls	true	T-Server changes subscription and call processing when the last active party is released on a DN. If there is no call on a DN, changes take effect immediately.
TServer	handle-direct-calls- media	all	For next call
TServer	hide-sensitive-data	true	Immediately on the T- Server side and after restart on the Connector side
TServer	im-joining-timeout	30	Immediately
TServer	im-messages-stored	0	Next call in Connector
TServer	im-reporting	default	After restart
TServer	intrusion-enabled	true	Immediately
TServer	link-1-name	link-tcp	Immediately
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
TServer	logout-on-disconnect	true	Immediately
TServer	logout-on-out-of-service	false	Immediately
TServer	monitor-consult-calls	none	Immediately
TServer	monitor-internal-calls	true	Immediately
TServer	no-answer-action	none	Immediately
TServer	no-answer-timeout	0	Immediately
TServer	operational-stat-timeout	10	Immediately
TServer	pass-transcript-to-agent	false	Immediately
TServer	presence-profile	No default value	Immediately
TServer	required-link-number	0	Immediately
TServer	router-timeout	10	Immediately
TServer	rq-expire-tout	60	At next request.
TServer	sip-treatments- continuous	false	Immediately
TServer	startup-subscribe-tout	3	Immediately
TServer	timed-acw-in-idle	true	Immediately
TServer	wrap-up-time	0	Immediately
Section	Option	Default	Changes Take Effect

Other Configuration Objects

DN

The following options are configured at the DN level (in other words, on the DN object).

Section	Option	Default	Changes Take Effect
TServer	agent-presence-map	none	On next login
TServer	aggregated-states	No default value	Immediately
TServer	allow-pass-through-calls	all	On next call topology change
TServer	calling-method	dialout	For the next call
TServer	cpn	No default value	For the next call
TServer	dial-plan-rule- <n></n>	No default value	For the next call
TServer	force-call-cleanup	false	Immediately
TServer	handle-direct-calls	true	T-Server changes
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
			subscription and call processing when the last active party is released on a DN. If there is no call on a DN, changes take effect immediately.
TServer	handle-direct-calls- media	all	For next call
TServer	map-presence-to-dnd	false	Immediately
TServer	presence-availability- range	3000-6000	Immediately
TServer	record	No default value	Immediately
TServer	service-type	No default value	For the next call
Section	Option	Default	Changes Take Effect