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# Stat Server

Tenant

4/22/2025

# Tenant

The following options are defined on the Options tab in the Advanced View (Annex) of the Tenant object in the **[budget]** section:

- default-agent-budget
- default-cost
- default-cost-consult
- default-cost-inbound
- default-cost-internal
- default-cost-outbound
- default-cost-unknown
- enabled
- interaction-cost-key

## default-agent-budget

**Default Value:** 0

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

Default agent budget for any media type.

## default-cost

**Default Value:** 0

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

Default interaction cost for any media type.

## default-cost-consult

**Default Value:** the value of the default-cost option

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

If defined, overrides the default-cost option for any media type for the particular Tenant.

## default-cost-inbound

**Default Value:** the value of the default-cost option

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

If defined, overrides the default-cost option for any media type for the particular Tenant.

## default-cost-internal

**Default Value:** the value of the default-cost option

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

If defined, overrides the default-cost option for any media type for the particular Tenant.

## default-cost-outbound

**Default Value:** the value of the default-cost option

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

If defined, overrides the default-cost option for any media type for the particular Tenant.

## default-cost-unknown

**Default Value:** the value of the default-cost option

**Valid Values:** 0 - 2147483647

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

If defined, overrides the default-cost option for any media type for the particular Tenant.

## enabled

**Default Value:** false

**Valid Values:** true, false

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

Enables the budget model. If set to false, Stat Server does not provide the budget information in the CurrentTargetState statistic on agents. This option is recognized by URS.

## interaction-cost-key

**Default Value:** InteractionCost

**Valid Values:** <key name>

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110

Specifies the key in UserData, where the interaction cost is specified. If changed, all future interactions are affected. This option is recognized by URS.