

GENESYS

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Outbound Contact

isdn Section

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- called-party-number-plan
- called-party-number-type
- calling-party-number
- calling-party-number-plan
- calling-party-number-type
- engage-cpd-on-call-setup
- isdn-trace
- isdn-trace-file-name-prefix
- · presentation-indicator
- use-channel-state
- user-info-layer-1

This content is under development and might not be comprehensive or completely up to date. For full information, see Configuration Options in the Deployment Guide.

called-party-number-plan

Default Value: isdn

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

Identifies the number plan of the party called.

called-party-number-type

Default Value: national

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

Indicates the type of number for the party called.

calling-party-number

Default Value:

Valid Values: Any digit string not longer than 31 characters

Changes Take Effect: Takes effect immediately

Outbound Contact 2

Specifies the number of the calling party.

calling-party-number-plan

Default Value: isdn

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

Identifies the number plan of the calling party.

calling-party-number-type

Default Value: national

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

Indicates the type of number for the calling party.

engage-cpd-on-call-setup

Default Value: false

Valid Values: Yes/True or No/False

Changes Take Effect: Takes effect immediately

Instructs the CPD Server to engage in Call Progress Analysis during the ISDN call setup.

isdn-trace

Default Value: false

Valid Values: Yes/True or No/False

Changes Take Effect: Takes effect immediately

Specifies whether CPD Server creates an ISDN board resource (d-channel) trace log (value = yes or true) or does not create this trace log (value = no or false).

isdn-trace-file-name-prefix

Default Value: isdn_ **Valid Values:** Any string.

Changes Take Effect: Takes effect immediately

Outbound Contact 3

Specifies the prefix for the ISDN trace file.

presentation-indicator

Default Value: restricted

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

Specifies whether a presentation indicator (Caller_ID) is allowed, restricted, or not available for an ISDN call-setup message.

use-channel-state

Default Value: false

Valid Values: Yes/True or No/False

Changes Take Effect: Takes effect immediately

Specifies whether CPD Server uses a channel state (value = yes or true) or does not use a channel state (value = no or false). If yes or true, an in-service message is sent to the switch through the d-channel (ISDN line). Available in North America only.

user-info-layer-1

Default Value: g711-ulaw

Valid Values: Please select value from the list **Changes Take Effect:** Takes effect immediately

CPD Server reads the value of this option from the ISDN section of its application object and applies the value to the user info layer 1 field in the ISDN call setup message.

Outbound Contact 4