

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Knowledge Center

general Section

general Section

esReadOnly

knowledgebaseFolder

sessionTtl

esReadOnly

Default Value: true

Valid Values:

Changes Take Effect: Immediately

Allow only read operation over ES port.

knowledgebaseFolder

Default Value: knowledge

Valid Values: Any non-empty alpha-numeric string

Changes Take Effect: After restart

Introduced: 9.0.000.15

Name for folder in \"Script\" in Tenant in Configuration for storing Knowledge Base definitions for particular Knowledge Center Cluster.

sessionTtl

Default Value: 8h

Valid Values: number + unit, for example, 1d or 3m. Supported units: d (days), m (minutes), h

(hours), or w(weeks)

Changes Take Effect: Immediately

Specifies the length of time that the server will store session information while no activities are carried out.

Knowledge Center 2