

GENESYS

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Knowledge Center

configuration Section

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attributesRefreshInterval

skillsRefreshInterval

usersRefreshInterval

attributesRefreshInterval

Default Value: 120s

Valid Values:

Changes Take Effect: Immediately

Introduced: 9.0.000.15

Defines time interval that information about business attributes (languages, media type) is cached in memory. The larger the interval, the fewer the requests sent to configuration server, but it will take more time (up to specified interval) to get recently updated information from Configuration Server.

skillsRefreshInterval

Default Value: 120s

Valid Values:

Changes Take Effect: Immediately

Introduced: 9.0.000.15

Defines time interval that information about agent is cached in memory. The larger the interval, the fewer the requests sent to configuration server, but it will take more time (up to specified interval) to get recently updated information from Configuration Server.

usersRefreshInterval

Default Value: 120s

Valid Values:

Changes Take Effect: Immediately

Introduced: 9.0.000.15

Defines the time interval in which information about agents is cached in memory. The larger the interval, the fewer the requests sent to configuration server, but it will take more time (up to specified interval) to get recently updated information from Configuration Server.

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