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# intelligent Workload Distribution

ixn Section

## ixn Section

- `capture_point_id`
- `default_media_type`
- `department_id`
- `interaction_subtype`
- `interaction_type`
- `priority`
- `process_id`
- `request_submit_timeout`
- `solution_id`

### capture\_point\_id

**Default Value:**

**Valid Values:** The valid name of capture point identifier

**Changes Take Effect:** After restart

iWDWeb requires a capture point identifier used to submit interaction to Interaction Server.

Provide the capture point identifier

### default\_media\_type

**Default Value:** workitem

**Valid Values:** The valid name of media type

**Changes Take Effect:** After restart

iWDWeb requires a media type of interaction used to submit it to Interaction Server.

Provide the media type

### department\_id

**Default Value:**

**Valid Values:** The valid name of department identifier

**Changes Take Effect:** After restart

iWDWeb requires a department identifier used to submit interaction to Interaction Server.

Provide the department identifier

## interaction\_subtype

**Default Value:** InboundNew

**Valid Values:** The valid name of interaction subtype from Interaction Subtype Business Attribute

**Changes Take Effect:** After restart

A subtype of interaction used in submit it to Interaction Server.

Provide the interaction subtype

## interaction\_type

**Default Value:** Inbound

**Valid Values:** The valid name of interaction type from Interaction Type Business Attribute

**Changes Take Effect:** After restart

A type of interaction used in submit it to Interaction Server.

Provide the interaction type

## priority

**Default Value:** 2

**Valid Values:** The value of priority

**Changes Take Effect:** After restart

An interaction priority used to submit it to Interaction Server.

Provide the interaction priority

## process\_id

**Default Value:**

**Valid Values:** The valid name of process identifier

**Changes Take Effect:** After restart

iWDWeb requires a process identifier used to submit interaction to Interaction Server.

Provide the process identifier

## request\_submit\_timeout

**Default Value:** 10

**Valid Values:** The value of submit protocol timeout

**Changes Take Effect:** After restart

Protocol timeout value for submit interaction to Interaction Server.

Provide the submit protocol timeout

## solution\_id

**Default Value:**

**Valid Values:** The valid name of solution identifier

**Changes Take Effect:** After restart

iWDWeb requires a solution identifier used to submit interaction to Interaction Server.

Provide the solution identifier