

GENESYS

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Genesys Web Engagement

privacy Section

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collectActualIPs

- geoMode
- collectForwardedIPs
- pathToGeoDB

collectActualIPs

Default Value: false **Valid Values:** true, false

Changes Take Effect: After server restart

If true, the IP addresses of visitors will be collected and stored in the database.

collectForwardedIPs

Default Value: false **Valid Values:** true, false

Changes Take Effect: After server restart

If true, the IP addresses that the visitor arrived from will be collected and stored in the database.

geoMode

Default Value: LOCATION **Valid Values:** OFF, LOCATION

Changes Take Effect: After server restart

The precision of the geolocation service. **Note:** This option will only work if collectActualIPs is enabled.

pathToGeoDB

Default Value: ./gwe/resources/geo/GeoLite2-City.mmdb

Valid Values: Any valid path to a GeoDB file

Changes Take Effect: After server restart

The path to the MaxMind GeoDB file.