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Genesys Web Engagement

cometd Section

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- `heartBeatTimeout`
- `interval`
- `maxInterval`
- `maxSessionsPerBrowser`
- `timeout`
- `transports`

heartBeatTimeout

Default Value: 0

Valid Values: Any positive integer

Changes Take Effect: Immediately

Maximum number of seconds that the cometD connection can remain inactive before the server considers the client (browser) to be inactive. Note: "Ping" packets are not considered as activity-related.

This option is used when configuring the CometD Activity Extension (see https://docs.cometd.org/current/reference/#_extensions_activity).

interval

Default Value: 0

Valid Values: positive integer

Changes Take Effect: After server restart

The maximum number of seconds that the client must wait between the end of one long poll request and the start of the next. Corresponds to standard CometD **interval** option: <http://cometd.org/documentation/cometd-java/server/configuration>.

maxInterval

Default Value: 15

Valid Values: positive integer

Changes Take Effect: After server restart

The maximum number of seconds that the server will wait for a new long poll from a client before that client is considered invalid and is removed. Corresponds to the standard CometD **maxInterval**

option: <http://cometd.org/documentation/cometd-java/server/configuration>.

maxSessionsPerBrowser

Default Value: 1

Valid Values:

Changes Take Effect: After server restart

Maximum count of CometD connections opened per browser connection.

timeout

Default Value: 30

Valid Values: positive integer

Changes Take Effect: After server restart

The maximum number of seconds that the server will wait for a message before responding to a long poll with an empty response. Corresponds to the standard CometD **timeout** option:

<http://cometd.org/documentation/cometd-java/server/configuration>.

transports

Default Value: org.cometd.websocket.server.JettyWebSocketTransport,

org.cometd.server.transport.JSONTransport, org.cometd.server.transport.JSONPTransport

Valid Values: comma-separated names of classes which implement CometD transport

Changes Take Effect: After server restart

Comma-separated list of allowed CometD transports. By default, all transports are supported. This option is useful if, for example, you need to turn off the websocket transport on the server side.