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Genesys Voice Platform

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chartDisable

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

When set to true, chart rendering in OR/Last IVR Action/SQ Call Summary reports will be disabled.

enablePrivilegeCheck

Default Value: false

Valid Values: true, false

Changes Take Effect: After restart

Introduced: 9.0.084.29

Verifies whether the user has appropriate privileges to access the reports through API calls.

httpTimeout

Default Value: 60

Valid Values: A positive integer.

Changes Take Effect: After restart

The timeout value until a HTTP connection is established with a Reporting Server. A value of zero means the timeout is not used.

Timeout in seconds.

IgrResetTime

Default Value: 720

Valid Values: A positive integer.

Changes Take Effect: After restart

When the last good Reporting Server(RS) is a read-only RS, the Plug-in will reset the last good RS to the primary RS after the reset time passes. When the value is set to 0, the last good RS is reset immediately.

The time value is in minutes.