Genesys Voice Platform

gvp.service-prerequisite Section

4/25/2025

gvp.service-prerequisite Section

- alternatevoicexml
- announcement-url
- conference-id
- default-properties-page
- initial-page-url

alternatevoicexml

Default Value:
Valid Values:
Changes Take Effect: immediately

For VoiceXML IVR profile an alternate voicexml parameter is also supported that's used by MCP if the initial-page-url fails

announcement-url

Default Value:
Valid Values: The value should be a URL to the announcement audio file
Changes Take Effect: immediately

For announcement application, announcement-url is a mandatory parameter

conference-id

Default Value:
Valid Values: The value can be any string value
Changes Take Effect: immediately

For conference application, conference-id is mandatory parameter

default-properties-page

Default Value:
Valid Values:

Changes Take Effect: immediately

For voicexml service, this is the URL to a page containing the default properties and handlers

initial-page-url

Default Value:
Valid Values:
Changes Take Effect: immediately

Initial Page URL is a mandatory parameter for VoiceXML, and CCXML Voice Platform IVR Profile