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Genesys Voice Platform

remdial Section

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- `maxcalls`
- `maxclientsockets`
- `port`
- `telnetmode`

maxcalls

Default Value: 500

Valid Values: The number should be an integer greater than 0 and less than or equal to the maximum integer as defined by the Genesys Administrator Help.

Changes Take Effect: At start/restart

Maximum number of concurrent remdial calls

maxclientsockets

Default Value: 64

Valid Values: The number should be an integer greater than 0 and less than or equal to the maximum integer as defined by the Genesys Administrator Help.

Changes Take Effect: At start/restart

Max number of remdial clients allowed

port

Default Value: 6999

Valid Values: The port number must be an integer from 1030 to 65535 inclusive

Changes Take Effect: At start/restart

Remdial port

telnetmode

Default Value: RAW

Valid Values: Choose between: RAW or NORMAL

Changes Take Effect: At start/restart

Remdial telnet mode. If set to RAW, remdial will buffer data until it receives a carriage return. If set to NORMAL, Remdial will expect the that the full request was sent all at once. RAW is the recommendation configuration since it will support most telnet clients. The default Windows telnet client will only work if this configuration is set to RAW. NORMAL will provide a performance boost if the client sends the full request all at once. Most Linux and Solaris clients, along with PuTTY on Windows, will work with this configuration.