

GENESYS

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Genesys Mobile Services

request-chat Service Options

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_chat_endpoint

• _ttl

• _type



Default Value: gms_builtin Valid Values: String Changes Take Effect: Immediately

The endpoint configured on the Chat Server that will be used to submit Chat interactions for this service.

ttl

Default Value: 3600 Valid Values: Any positive integer Changes Take Effect: Immediately

This option is mandatory.

Specifies the default time to live for the chat interaction in seconds.

type

Default Value: builtin Valid Values: string Changes Take Effect: Immediately

Service Type.