

# **GENESYS**

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# Genesys Mobile Services

match-interaction Section

## match-interaction Section

· access code

· access number

• \_phone\_number

### \_access\_code

Default Value: No default value Valid Values: Phone number Changes Take Effect: Immediately

This option is mandatory.

Access code returned as a result of request-access. Note: Request parameter.

#### \_access\_number

Default Value: No default value Valid Values: Phone number **Changes Take Effect:** Immediately

This option is mandatory.

Number that the customer called.

Note: Request parameter.

#### \_phone\_number

Default Value: No default value Valid Values: Phone number Changes Take Effect: Immediately

Note: Request parameter.

Number of the mobile phone where the service request originated.