



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Mobile Services

[Change History](#)

5/9/2025

# Change History

The following options have been added or changed in version 8.5.211.02:

- Option `_enable_notification_reminder` was modified.
- Option `_notification_reminder_buffer` was modified.

The following options have been added or changed in version 8.5.210.02:

- The `_number_of_days` option was introduced.

The following options have been added or changed in version 8.5.209.02:

- The `config` section was introduced.
- The `_max_time_slots` option was introduced.
- The `_state_event_delay` option was introduced.
- The `_agent_preview_set_notready_reason_attribute` option was introduced.
- The `_agent_preview_set_notready_reason_key` option was introduced.

The following options have been added or changed in version 8.5.208.09:

- The `_urs_vq_priority_min` option was introduced.
- The `_urs_vq_priority_max` option was introduced.
- The `_urs_extension_data` option's documentation was updated.

**The following options have been added or changed in version 8.5.207.05:**

- The `strategy-class` option was deprecated.
- The `create-schema` option was deprecated.
- The `cassandra-schema-delay` option was deprecated.
- The `create-tables` option was introduced.
- The `secured` option was introduced.

**The following options have been added or changed in version 8.5.205.01:**

- The `_urs_ewt_vq` option was modified.

**The following options have been added or changed in version 8.5.203.02:**

- The `native-port` option was introduced.

- The port was deprecated.

### **The following options have been added or changed in version 8.5.202.03:**

- The `_urs_extension_data` option was introduced.
- The `enable-contextual-help` was introduced.

### **The following options have been added or changed in version 8.5.201.04:**

#### **Callback**

- The `_agent_preview_timeout_set_notready` option was introduced.
- The `_agent_preview_set_notready_reason` option was introduced.
- The `_agent_first_via_tg` option was introduced.
- The `_trunk_group` option was introduced.

### **The following options have been added or changed in version 8.5.200.07:**

#### **Callback**

- The `_statistic_ewt_upper_bound` option was introduced.
- The `_fix_plus_on_int_phone_numbers` option was introduced.
- The `_enable_reject_out_of_office_hours` option was introduced.
- The default value of `_returned_keys` was modified.

#### **GMS Configuration**

- The following options were added to configure the **Services and Tools** panel introduced in this release: `enable-config`, `enable-downloadaddfm`, `enable-logger`, `enable-logger-error`, `enable-metrics`, `enable-patterns`, `enable-resources`, `enable-sample`.

### **The following options have been added or changed in version 8.5.114.09:**

#### **Callback**

- The `_filter_keys` option was introduced.
- The `_returned_keys` option was introduced.
- The `_target` option was modified.

#### **GMS Configuration**

- The `fcm.body` option was introduced.
- The `fcm.title` option was introduced.
- The `debug.fcm.apiKey` option was introduced.

- The options of the **lab** section were moved to the **features** section.

**The following options have been added or changed in version 8.5.112.05:**

### Callback

- The `_max_queue_wait` option was introduced.
- The `_urs_vq_priority_boost_on_connect` option was introduced.

### GMS Configuration

- The `enable_notification_hybrid_mode` option was deprecated.
- The `enable` option was added.
- The `logged-classes` option was added.
- The `stored-classes` option was added.
- The `fcm.apiKey` option was added.
- The `pushEnabled` option was modified.

**The following options have been added or changed in version 8.5.111.08:**

- The default value of `_throttle_request_parameters_limit` was modified.

**The following options have been added or changed in version 8.5.111.04:**

### GMS Configuration

- The `callback_column_alias` option was introduced.
- The `_enable_throttle_header_parameters` option was introduced.
- The *No results* option was introduced.
- The `filter-keys` option was introduced.
- The `returned-keys` option was introduced.
- The `enable_notification_hybrid_mode` option was introduced.
- The `max_message_size` option was introduced.
- The `enable-bulk-cancel-and-export-callback` option was renamed `disable-bulk-cancel-and-export-callback`.

### Callback Service

- The `_enable_throttle_header_parameters` option was introduced.
- The `_enable_in_queue_checking` option was modified.

**The following options have been introduced or modified in version 8.5.110.07:**

### GMS Configuration

---

- The version option was modified.
- The enable-bulk-cancel-and-export-callback option was introduced.

### Callback Service

- The `_throttle_request_parameters_limit` option was introduced.
- The `_request_ewt_service` option was introduced.
- The `_throttle_customer_number_limit` option was discontinued.
- The `openmedia.<service-name>` section was added.

**The following options have been added or modified in version 8.5.109.08:**

### Callback

- The `_target` option was introduced.

**The following options have been added or modified in version 8.5.109.05:**

### GMS Configuration

- The `enable_notification_mode` option was introduced.

**The following options have been added or modified in version 8.5.108.02:**

### GMS Configuration

- The `disable_authentication` option was introduced in the **chat.<service-name>** section.
- The `username` option was introduced in the **chat.<service-name>** section.
- The `password` option was introduced in the **chat.<service-name>** section.
- The `disable_authentication` option was introduced in the **email.<service-name>** section.
- The `password` option was introduced in the **email.<service-name>** section.
- The `username` option was introduced in the **email.<service-name>** section.

**The following options have been added or modified in version 8.5.104.04:**

### GMS Configuration

- The **default\_chat\_endpoint** option from the **chat** section and the **chat\_endpoint** option from the **chat service** section were renamed to **endpoint**.
- The `escape_html` option from the **chat** and **chat service** sections was deprecated and should not be used. The default value was changed to `false`.
- The `typing_preview` option was introduced.