Genesys Engage Digital (eServices)

km Section

4/7/2025

km Section

> **Important**
>
> For eServices Manager 8.5.2 and higher, see gax-km.

- km_sample_path
- km_ws_attempts
- km_ws_switchovers
- km_ws_timeout

km_sample_path

Default Value: No default value
Valid Values:
Changes Take Effect: After restart

KM sample path, default is empty

km_ws_attempts

Default Value: 1
Valid Values:
Changes Take Effect: After restart
Discontinued: 8.5.110.08

Attempts setting

km_ws_switchovers

Default Value: 5
Valid Values:
Changes Take Effect: After restart
Discontinued: 8.5.110.08

Switchovers setting

km_ws_timeout

Default Value: 3000
Valid Values:
Changes Take Effect: After restart
Discontinued: 8.5.111.21

Timeout setting