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Genesys Engage Digital (eServices)

[index.interaction](#)

index.interaction

- **description**
- **enabled**
- **index-rebuild**
- **max-results**
- **storage-path**

description

Default Value: Interactions

Valid Values: Any character string

Changes Take Effect: At start/restart

This option specifies what will be sent to the Platform SDK contact client in response to a GetIndexProperties request.

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: At start/restart

Enables (true) or disables (false) the index.interaction indexing service. If set to FALSE, the index.interaction configuration section is ignored.

index-rebuild

Default Value: if-new

Valid Values: on-start, if-new, never

Changes Take Effect: At start/restart

Specified when the index will be rebuilt. A value of on-start indicates the index will be rebuilt each time UCS starts. A value of if-new indicates the index will be rebuilt on UCS startup if the index did not previously exist. A value of never means the index will never be rebuilt; only new/updated objects will be created.

max-results

Default Value: 10

Valid Values: Integer from 1 to 100

Changes Take Effect: At start/restart

Specifies the number of results returned by the search method of the index if the caller has not specified a maximum results value. If the caller has specified a value for the max-results parameter this option has no effect.

storage-path

Default Value:

Valid Values: Any valid system path

Changes Take Effect: At start/restart

Specifies the path to the directory in which the index service will create and store its files. For example, for the index section index.contact, and an option value of c:\data\, the full path to the files would be c:\data\index.contact. If Universal Contact Server is running on Unix or Linux, the option value should be set according to Unix naming rules. For example, setting the option value to /var/data for the index section contact.index indicates the files will be stored in the directory /var/data/index.contact.