



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Digital (eServices)

[cview](#)

cview

Options in this section are specific to the **Context Services** functionality of UCS.

- **base-url**
- **data-validation**
- **enabled**
- **ip-address**
- **metadata-cache**
- **metrics-ui**
- **start-mode**
- **tenant-id**

base-url

Default Value:

Valid Values: Any valid path such as "/cview"

Changes Take Effect: At start/restart

This base URL where customer view services will be accessible.

data-validation

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) validation of data. If enabled additional checks will be enforced on data provided by connected clients.

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: At start/restart

Enables (true) or disables (false) the customer view service. If set to FALSE, the other options are ignored.

ip-address

Default Value:

Valid Values: Any valid IP address

Changes Take Effect: At start/restart

Specifies the IP address used by the customer view service.

metadata-cache

Default Value: true

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) caching of metadata. If enabled metadata will be cached in memory. If disabled each access to metadata will trigger a DB query. The cache contains metadata for contact attributes, identification keys, profiles, services, states and tasks extensions.

metrics-ui

Default Value: metrics_ui.zip

Valid Values: Any valid compressed file with index.html inside

Changes Take Effect: At start/restart

Specifies the user interface to display UCS metrics.

start-mode

Default Value: maintenance

Valid Values: Either production or maintenance

Changes Take Effect: At start/restart

Specifies the server mode that is set at server startup.

tenant-id

Default Value: 101

Valid Values: Any valid application tenant id

Changes Take Effect: At start/restart

Specifies the tenant used by customer view service.