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## Genesys Engage Digital (eServices)

authentication

# authentication

Options in this section are specific to the **Context Services** functionality of UCS.

- **enabled**
- **password**
- **username**
- **mode**
- **use-role**

## enabled

**Default Value:** false

**Valid Values:** Either true or false

**Changes Take Effect:** At start/restart

Enable or disable the authentication mechanism.

## mode

**Default Value:** multi-users

**Valid Values:** Either single-user or multi-users

**Changes Take Effect:** At start/restart

Select working mode for authentication, either 'single-user' to use username and password stored in UCS options or 'multi-users' to authenticate using 'Persons' in CME.

## password

**Default Value:**

**Valid Values:** See Description

**Changes Take Effect:** At start/restart

Value is a password corresponding to the defined username option

## use-role

**Default Value:** false

**Valid Values:** Either true or false

**Changes Take Effect:** At start/restart

Enable or disable role verification. Role can be defined with Genesys Administrator

## username

**Default Value:**

**Valid Values:** See Description

**Changes Take Effect:** At start/restart

Value is a name of a user