



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Digital (eServices)

Social Messaging Server

5/2/2025

Social Messaging Server

Important

Social Messaging Server is now called **Digital Messaging Server** in 9.0.0 releases and higher.

Refer to the **Social Media Solution Guide** for information on configuration options for Social Messaging Server.