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Genesys Engage Digital (eServices)

mime-customization Section

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enable-inbound

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Enables (true) or disables (false) inbound mime customization. If set to **true**, a valid transformer fully qualified class name must be specified for the inbound-class-name option.

enable-inbound-debug-log

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Enables (true) or disables (false) inbound mime customization debug logging.

enable-outbound

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) outbound mime customization. If set to "true", a valid transformer fully qualified class name must be specified for the outbound-class-name option.

enable-outbound-debug-log

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) outbound mime customization debug logging.

inbound-class-name

Default Value:

Valid Values: A fully qualified transformer class name

Changes Take Effect: At the next pop cycle

Specifies the fully qualified Java class name of the custom inbound transformer, in the format email.transformer.inbound.MyClass, where email.transformer.inbound is the package name, and MyClass is the class name.

inbound-keep-received-mime

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Specifies whether the received, unmodified mime content of an e-mail is saved in the Universal Contact Server database in addition to the "E-mail Server ready to be processed" content. If set to **true**, the unmodified mime content is saved. If set to **FALSE**, it is not saved.

outbound-class-name

Default Value:

Valid Values: A fully qualified transformer class name

Changes Take Effect: Immediately

Specifies the fully qualified Java class name of the custom outbound transformer, in the format email.transformer.outbound.MyClass, where email.transformer.outbound is the package name, and MyClass is the class name.

outbound-keep-sent-mime

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Specifies whether the mime content after transformation of an outgoing e-mail is saved in the Universal Contact Server database in addition to the initial content. If set to **true**, the mime content of the sent message is saved. If set to false, it is not saved.