Genesys Engage Digital (eServices)

log-extended Section

4/21/2025

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- logger-instr-id
- logger-psdk

logger-instr-id

Default Value: io.netty.channel.nio.NioEventLoop:level=fatal
Valid Values: io.netty.channel.nio.NioEventLoop:level=[trace, debug, info, warn, error, fatal]
Changes Take Effect: After restart

Specifies a level of logging for the Netty library. The normal setting for the level of info is "fatal". This level is chosen to avoid excessive logging info.

logger-psdk

Default Value: com.genesyslab.platform:level=fatal
Valid Values: com.genesyslab.platform:level=[trace, debug, info, warn, error, fatal]
Changes Take Effect: After restart

Specifies a level of logging for the PSDK library. The normal setting for the level of info is "fatal". This level is chosen to avoid excessive logging info. For more information on the options in the "log-extended" section, refer to the Genesys documentation.