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Genesys Engage Digital (eServices)

health-service

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- allow-gms-info
- log-output-content
- log-output-proviso
- log-output-timeout
- soap-accept-timeout
- soap-receive-timeout
- soap-send-timeout

allow-gms-info

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables or disables collecting and provisioning statistics for GMS flex-push activity.

log-output-content

Default Value: set

Valid Values: all, new, set

Changes Take Effect: Immediately

Specifies which health metrics are printed in the log:

- **all:** All defined metrics.
- **new:** Metrics that were updated after the most recent output to the log.
- **set:** Metrics with non-zero values (the default).

Attention: Deleting this option or setting it to an empty value resets the values of all cumulative health metrics to zero.

log-output-proviso

Default Value: update

Valid Values: always, update

Changes Take Effect: Immediately

Specifies how health metrics are printed in the log:

- **always:** Metrics are printed in the log whenever the timeout specified by "log-output-timeout" expires.
- **update:** Metrics are printed in the log only if they were recently updated.

log-output-timeout

Default Value: 0

Valid Values: Any integer from 0-86400

Changes Take Effect: Immediately

Specifies, in seconds, the period at the end of which Chat Server outputs health metrics to the log. A value of zero disables output.

soap-accept-timeout

Default Value: 5

Valid Values: Any integer from 1-86400

Changes Take Effect: After restart

An incomplete accept request that does not finish processing during the allotted time is aborted.

soap-receive-timeout

Default Value: 10

Valid Values: Any integer from 1-86400

Changes Take Effect: After restart

An incomplete receive request that does not finish processing during the allotted time is aborted.

soap-send-timeout

Default Value: 30

Valid Values: Any integer from 1-86400

Changes Take Effect: After restart

An incomplete send request that does not finish processing during the allotted time is aborted.