



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Digital (eServices)

channel-chatbot-monitor-addp Section

12/16/2025

channel-chatbot-monitor-addp Section

- **enabled**
- **local-timeout**
- **remote-timeout**
- **trace-mode**

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately for new connections

Enables (true) or disables (false, the default) an addp for connections to Chat Server for all chat bot sessions.

local-timeout

Default Value: 7

Valid Values: Any integer from 1-84600

Changes Take Effect: Immediately for new connections

Specifies the duration, in seconds, that Bot Gateway Server sends polling signals to the Chat Server.

remote-timeout

Default Value: 11

Valid Values: Any integer from 1-84600

Changes Take Effect: Immediately for new connections

Specifies the duration, in seconds, that Chat Server sends polling signals to the Bot Gateway Server.

trace-mode

Default Value: off

Valid Values: client, remote, full, off

Changes Take Effect: Immediately for new connections

Specifies the level of logging for ADDP.

- **client:** Select Trace On Client Side to turn on ADDP at the client. The client application will generate ADDP-related messages in its logs.
- **remote:** Select Trace On Server Side to turn on ADDP at the server. The application will generate ADDP-related messages in its logs.
- **full:** Select Trace On Both Sides to turn on ADDP at both the client and server. The Client and server applications will both generate ADDP-related messages in their logs.
- **off:** Select Trace Is Turned Off to turn off ADDP tracing altogether. ADDP-related messages will not be generated.