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# Genesys Engage Digital (eServices)

operational-notifications Section

4/2/2025

# operational-notifications Section

- [msg-not-delivered](#)

## msg-not-delivered

**Default Value:** Your message could not be transmitted.\nPlease try again later or call our hotline.\nWe apologize for the inconvenience.

**Valid Values:** Any string

**Changes Take Effect:** After restart

**Introduced:** 9.1.000.03

Enables users to customize the auto-reply message in case of Genesys Hub outage.