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# Genesys Interaction Recording

rsc Section

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## rsc Section

- `htcc_base_url`
- `htcc_http_timeout`
- `htcc_keepalive_interval`
- `httpclient.cookiepolicy`
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- `show_cert_with_upload_privilege`
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- `trusted_ca_rws`

### htcc\_base\_url

**Default Value:** Empty

**Valid Values:** Interaction Recording Web Services load balancer URL (or Web Services server URL if you're using version 8.5.210.02 or earlier); for example; `http://<Interaction Recording Web Services IP Address>:8081`

**Changes Take Effect:** After restart

Specifies the HTCC Base URL.

### htcc\_http\_timeout

**Default Value:** 20

**Valid Values:** Integers > 0

**Changes Take Effect:** After restart

Specifies the HTTP timeout value (in seconds) for HTCC API.

### htcc\_keepalive\_interval

**Default Value:** 60

**Valid Values:** Integers > 0

**Changes Take Effect:** After restart

The interval in seconds the Plugin will be sending a request to HTCC API to keep the user session alive.

## httpclient.cookiepolicy

**Default Value:** BEST\_MATCH

**Valid Values:** rfc2109, rfc2965, BEST\_MATCH, BROWSER\_COMPATIBILITY, NETSCAPE, IGNORE\_COOKIES

**Changes Take Effect:** After restart

Allows a user to specify which cookie policy to use for HTCC to work around the load balancer settings.

## rsc\_keepalive\_interval

**Default Value:** 60

**Valid Values:** Integers > 0

**Changes Take Effect:** After restart

The interval in seconds the Plugin will be sending a request to RCS to keep the user session alive.

## show\_cert\_with\_upload\_privilege

**Default Value:** false

**Valid Values:** true, false

**Changes Take Effect:** After restart

Configures whether or not the GAX requires the RECORD\_KEY\_UPLOAD privilege to show the Screen Recording Certificates menu.

## trusted\_ca\_rsc

**Default Value:** true

**Valid Values:** true, false

**Changes Take Effect:** After restart

Configures whether or not the certificate will be validated when making a secure outbound connection to Recording Crypto Server (RCS).

## trusted\_ca\_rws

**Default Value:** true

**Valid Values:** true, false

**Changes Take Effect:** After restart

Configures whether or not the certificate will be validated when making a secure outbound connection to Interaction Recording Web Services (RWS).