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Altocloud

forward-proxy Section

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Important

This feature is available in release 9.0.000.10 and higher.

To enable a connection between the Pacing Service and Genesys Predictive Engagement via a forward proxy, configure the following options.

- `host`
- `password`
- `port`
- `user`

host

Default Value:

Valid Values: Either a domain name or IP address (IPv4 or IPv6)

Changes Take Effect: After service restart

The forward proxy host. By default, the host is not specified. If you do not specify a host, the server makes direct connections to the target web servers.

password

Default Value:

Valid Values: Valid password

Changes Take Effect: After service restart

Password used in HTTP basic authentication. If the forward proxy requires authentication, specify both a user and a password.

port

Default Value:

Valid Values: Valid TCP port

Changes Take Effect: After service restart

The forward proxy port. If you specify the host option, you must also specify the port.

user

Default Value:

Valid Values: Valid user name

Changes Take Effect: After service restart

User name used in HTTP basic authentication. If the forward proxy requires authentication, specify both a user and a password.